

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2019/2013 with regard to energy labelling of electronic displays

	Parameter	Parameter or value and precision	Unit
1.	Supplier's name or trademark.	ViewSonic	
	Supplier's address.	VSE EPREL, Haaksbergweg 75, 1101 BR Amsterdam, NL	
2.	Model identifier	VS20395 / VA3820C	
3.	Energy Efficiency Class for Standard Dynamic Range (SDR)	F	
4.	On mode power demand in SDR	33,5	W
5.	Energy Efficiency Class for High Dynamic Range (HDR)	G	
6.	On mode power demand in HDR, if implemented	41,0	W
7.	Off mode, power demand, if applicable	0,3	W
8.	Standby mode power demand, if applicable	0,5	W
9.	Networked standby mode power demand, if applicable	0,0	W
10.	Electronic display category	Monitor	
11.	Size ratio	21 : 9	
12.	Screen resolution	3 840 x 1 600	pixels
13.	Screen diagonal	95,3	cm
14.	Screen diagonal	38	inches
15.	Visible screen area	32,2	dm ²
16.	Panel technology used	LED LCD	
17.	Automatic Brightness Control (ABC) available	No	
18.	Voice recognition sensor available	No	
19.	Room presence sensor available	No	
20.	Image refresh frequency rate (default)	75	Hz
21.	Minimum guaranteed availability of software and firmware updates (from the date of end of the placement on the market)	9	Years
22.	Minimum guaranteed availability of spare parts (from the date of end of the placement on the market)	8	Years
23.	Minimum guaranteed product support	3	Years
	Minimum duration of the general guarantee offered by the supplier	3	Years
24.	Power supply type	External	
25.	External power supply (non standardized and included in the product box)		
	<i>i</i>	External adaptor KPS150024-VI	
	<i>ii</i>	Input voltage	230 V

	<i>iii</i>	Output voltage	24,0	V
26.	External standardised power supply (or suitable one if not included in the product box)			
	<i>i</i>	-		
	<i>ii</i>	Required output voltage	-	V
	<i>iii</i>	Required delivered current (minimum)	-	A
	<i>iv</i>	Required current frequency	-	Hz

Model placed on the Union market from 06/12/2024



EPREL registration number: 2196858

<https://eprel.ec.europa.eu/qr/2196858>

Supplier: ViewSonic Europe Limited (Manufacturer)

Website: <https://www.viewsonic.com/eu/>

Customer care service:

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